



STATE OF ARKANSAS

City of Brookland

PO Box 7 • Brookland, AR 72417
(870) 935-0538

WATER SERVICE REGULATIONS

1. Water deposit is \$125.00...refundable upon resident's termination of water service. A copy of driver's license or social security card is required. In the event that you have a bill that is more than 60 days past due, a deposit of \$150.00 is required, in addition to full payment of the past due bill. Deposit must be made with cash or check only. Debit/Credit cards are NOT accepted.
2. Water bills are mailed out on approximately the 26th of every month and are due upon receipt. After the 11th of the month, a 10% late fee will be added to the total of any bill paid after the 10th.
3. Water meter WILL be shut off for non-payment if bill is not paid by the 3rd Monday of every month. Shut off will begin at 8am on the 3rd Monday, unless otherwise stated on the shut off notice.
4. Shut off notices are mailed out on the next business day after the 10th.
5. If the meter is shut off for non-payment, a forty dollar (\$40.00) reconnection fee will be charged. If meter is connected after normal business hours, a fifty dollar (\$50.00) reconnection fee will be charged.
6. If city personnel are dispatched to cut off a meter, whether or not the user pays the arrearage in time to preclude actual shut off of the water, a twenty dollar (\$20.00) field collection fee will be charged. Some meters are equipped to be turned off in the office and utility personnel can only turn the meter back on through the office computers.
7. A \$25 transfer fee of water service from a current address on Brookland Utilities to another address on Brookland Utilities will be assessed.

Make checks payable to Brookland Utilities. Mail payments to P.O. Box 7, Brookland, AR 72417-0007 or pay in person at Brookland City Hall located at 613 N. Holman. A night drop box is available for your convenience.

Office hours are from 6:30 a.m. to 5:00 p.m., Monday through Thursday - CLOSED FRIDAY

PHONE#'S FOR OTHER UTILITY SERVICES:
RITTER CABLE TV – 870-336-3400 (JONESBORO #)
EMPOWER INTERNET - 870-336-0999
DEDMAN'S SANITATION - 870-781-3754
CRAIGHEAD ELECTRIC – 870-932-8301
SUMMIT UTILITIES OF ARKANSAS – 1-800-992-7552
BROOKLAND POST OFFICE – 870-972-5137